

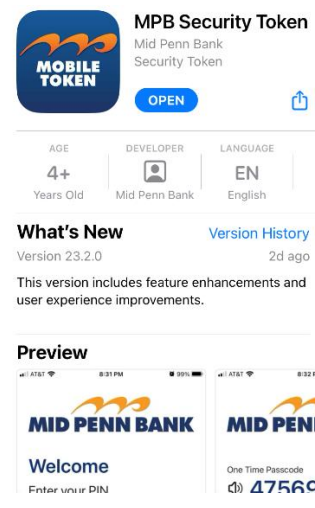
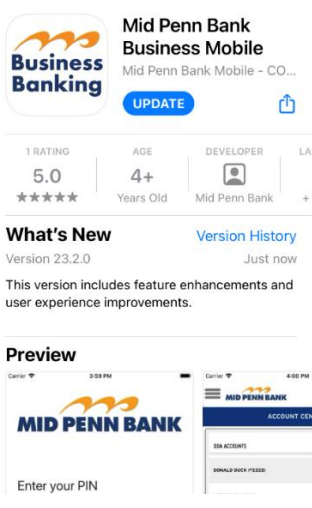


Commercial Center Multiple User ID App Guide

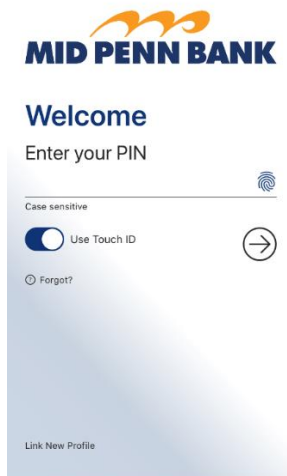
- A user may setup multiple User IDs on a single mobile Security Token, as well as the Mobile Banking app.
- The apps allow for PIN authentication, fingerprint authentication, and/or face ID, depending on device settings.
- The apps are based on the connection established by the user's individual Activation Key, like business mobile banking.
- To use the soft token, a user must be able to download the app onto their cell phone.

MOBILE APP DOWNLOAD or UPDATE

- 1) In the App Store, locate Mid Penn Bank's "MPB Security Token" and/or "Mid Penn Bank Business Mobile" (version 23.2.0 or newer) and download or update the app(s).



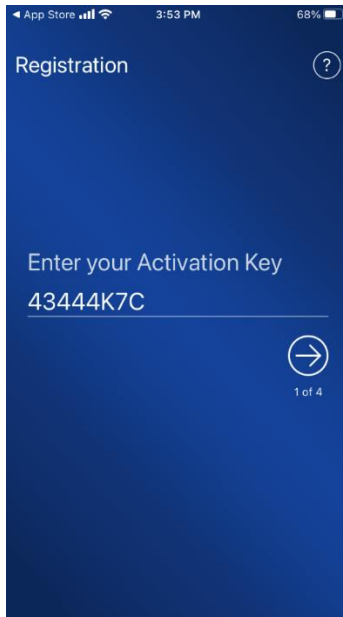
- 2) Once downloaded, open the app and choose Link New Profile in the lower lefthand corner.



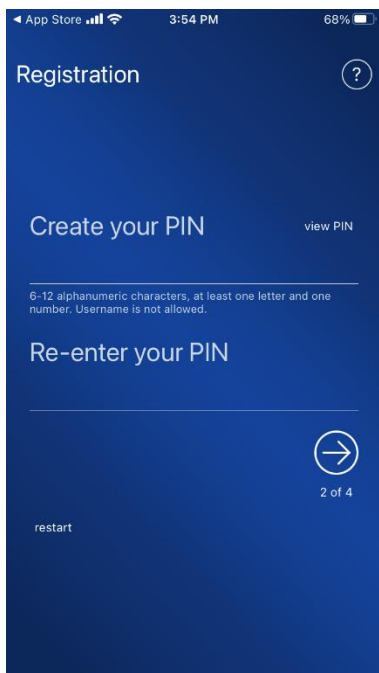
For any questions about using the soft token, please contact Business Online Banking

at 888-999-2644.

3) Enter your user ID's Activation Key.



4) Enter and Verify the local device PIN, distinct from any other PIN or Password for Commercial Center, onto the screen.

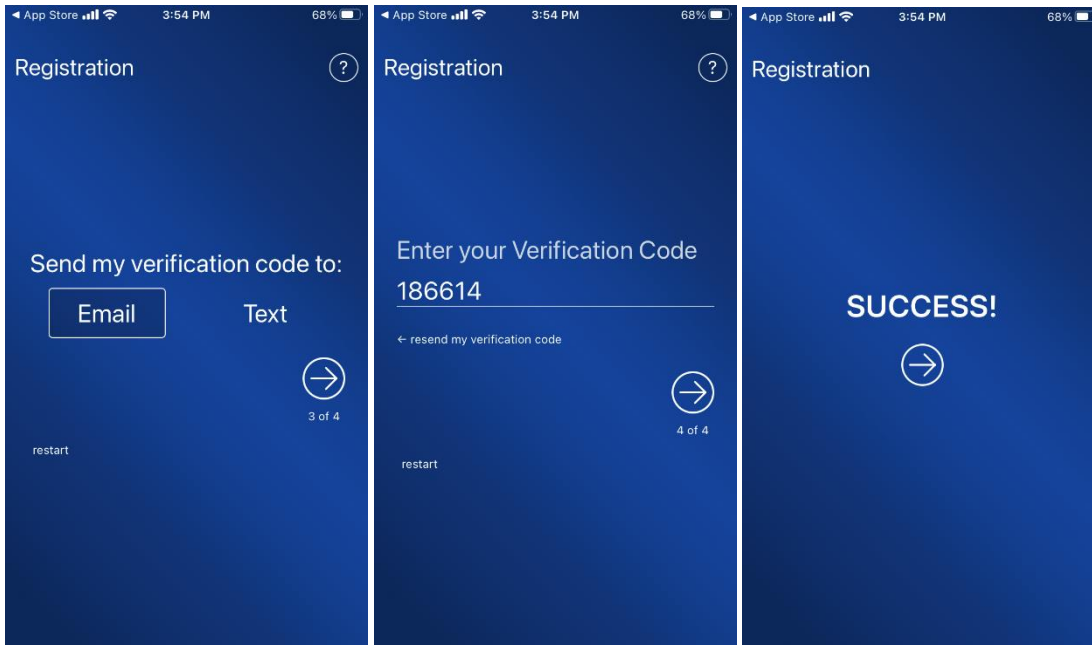


Please create a PIN with the following parameters:

- Between 9-12 characters
- At least 1 upper-case letter
- At least 1 lower-case letter
- At least 1 number
- No special characters

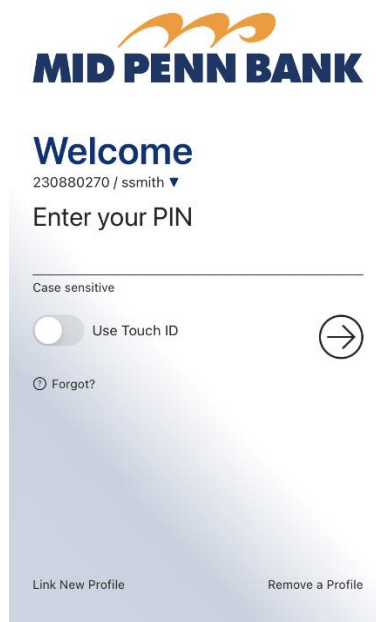
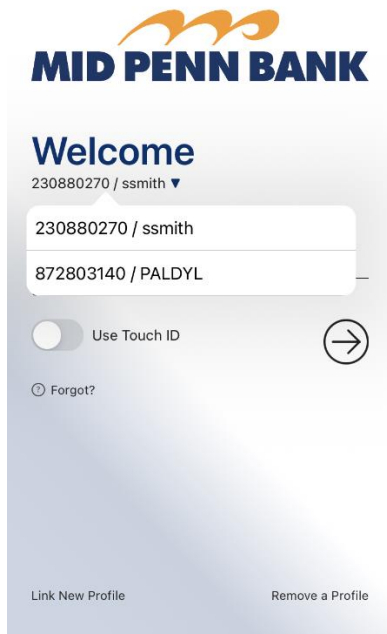
5) Receive and enter your verification code.

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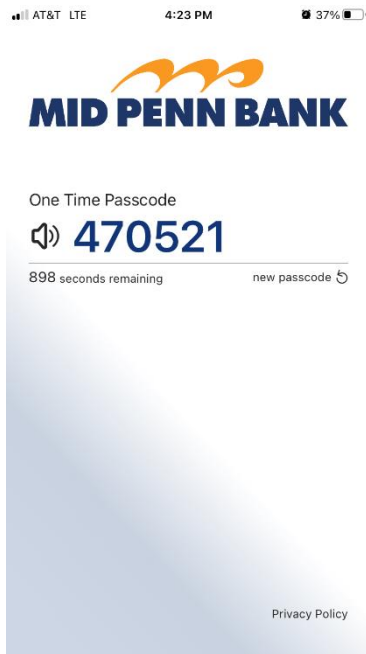
NEW LOGIN PROCESS

- 1) Open the mobile token app and choose the correct User ID



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2) Authenticate using the local device PIN, fingerprint or face ID.



3) Use this code in the Password field.



Welcome to Mid Penn Bank Commercial Center

* Company ID

* User ID

* Password

Success!

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at 888-999-2644.***